

# SENIOR CLAIMS SPECIALIST

LITIGATION ADJUSTERS, INC.

Attend Mediations, Settlement Conferences and Monitor trials for a variety of Insurance Companies, Self-Insureds and Third Party Administrators.

#### SENIOR CLAIMS SPECIALIST

LIBERTY INTERNATIONAL UNDERWRITERS

Handled complex casualty claims from set-up to conclusion including GL, AL, Products, Construction, Labor Law and environmental claims. Claims include high exposure (above \$1 Million) claims, Coverage denials and tenders, high frequency insureds and all other types of liability claims.

Attended Mediations, Arbitrations, Court Ordered Conferences and Trials as necessary countrywide.

#### **CLAIM SUPERVISOR** GALLAGHER BASSETT CLAIMS

Dedicated claim supervisor of staff of 5 claim adjusters reporting to dedicated specialty line carrier for high risk exposure general liability, construction defect, labor law, high exposure third party property, auto, excess/umbrella, employment related practices, personal and advertising injury claims involving complex coverage issues. Handle all responsibilities including Human Resource and management reports.

#### SENIOR CLAIMS ADJUSTER GAB ROBINS, NORTH AMERICA

Handle complex claims from set-up to conclusion as the third-party administrator for insurance carriers, self-insured clients and the Superintendent of Insurance of the State of New York handling all lines of casualty claims, including GL, AL, Products, Construction and environmental claims. Claims include Class Action Suits, high exposure (above \$1 Million) claims, D & O, E & O, EPLI, Construction, Public Entities and all other types of liability claims.

2014-New York. NY

2009 to 2014

New York, NY

Melville, NY

2005 to 2007 New York, NY







## A.V.P., FINANCIAL INSTITUITION CLAIMS AMERICAN INTERNATIONAL GROUP

1999 to 2005 New York, NY

Supervised staff of 6-10 claim analysts, professional assistants and clerical support personnel. The department services Directors & Officers, Employment Practices and Professional Liability claims for Insurance Agents, Insurance Companies (both Casualty – Property and Healthcare), Investment Advisors, Mutual Funds, Mortgage Bankers, Mortgage Brokers, Securities Brokers/Dealers, Banks and Credit Unions, General Partnership Groups and Real Estate Investment Trusts.

Performed all budgeting and performance reviews for direct reports.

Coordinated and monitored claim reports to Senior Management and Underwriting Departments

Performed reviews and audits files for reserve adequacy, trend analysis, proper investigation and claim handling and perform audits of accounts with large Self Insured Retentions

Issued coverage determination, including review of coverage and reservation of rights letters

Attended Mediations, Arbitrations, Court Ordered Settlement Conferences and Trials as necessary

Handled complex claims from set-up to conclusion as Complex Claim Director. Claims included Class Action Suits, High Exposure (above \$1 Million) and high visibility claims.

ASSISTANT VICE PRESIDENT	1995 to 1999
GERLING AMERICA INSURANCE COMPANY	New York, NY

Performed reviews of claim files for reserve adequacy, trend analysis, proper investigation and claim handling and performed audits of accounts with large Self Insured Retentions

Handled high exposure claims along with hiring, training and managing staff of 45 claim people

Coordinated and monitored claim reports to President, Underwriting and Accounting Departments

Home office supervision of satellite offices along with reporting directly to foreign office Coverage determination, including review of coverage and reservation of rights letters

Account executive to liaison with third party administrators, large accounts and underwriters

Developed procedures, litigation and claims handling manual for all claim department functions

Developed a comprehensive Data Management program for claims data base

18800 Delaware Street, Suite 302, Huntington Beach, CA 92648 (714) 841-2525 Fax (714) 841-2561 Cell (818) 209-6012 (866) SETTLE O (Toll Free) (866) 738-8530 <u>irobinson@litigationadjustersinc.com</u> www.litigationadjustersinc.com



### **DIRECTOR - INSURANCE** NYC TRANSIT AUTHORITY/MTA

1986 to 1995 Brooklyn, NY

1985 to 1986

New York, NY

Advisor to staff and independent attorneys for claims and suits

Developed company risk management program and Risk Management Information System

Established insurance requirements and monitored compliance by vendors, contractors and consultants under \$1 Billion Capital Improvement Program

### **REGIONAL MANAGER**

HOME INSURANCE COMPANY

Supervised personnel in 17 field offices within region and five home office analysts

Responsible for all casualty claims above field office authority

Performed field office audits and claim handling evaluations

Reviewed performance and litigation expenses of attorneys

Liaison to reinsurers, excess carriers and brokers

#### GENERAL MANAGER

ATLANTA INTERNATIONAL INSURANCE COMPANY

1984 to 1985 New York, NY (Company went out of business)

Responsible for the Northeast Branch Office, litigation support unit and outside attorneys

Provided administrative and management direction to underwriters, marketing and Human Resource Department

Monitored office performance, management reports and responsible for staff of fourteen

Responsible for Employee Benefits and Human Resource program

18800 Delaware Street, Suite 302, Huntington Beach, CA 92648 (714) 841-2525 Fax (714) 841-2561 Cell (818) 209-6012 (866) SETTLE O (Toll Free) (866) 738-8530 <u>irobinson@litigationadjustersinc.com</u> www.litigationadjustersinc.com



# **DIRECTOR OF INSURANCE AND CLAIMS** BRANCH INDUSTRIES, INC.

1983 to 1984 New York, NY (Company went bankrupt)

Administered Self-Insurance Liability and Workers Compensation claims handled in-house

Responsible for Casualty-Property Insurance Program, reported to Chief Financial Officer

Marketed and negotiated all insurance policies with major brokers

Posted bonds and letters of credits in self-insured states

## MANAGER – CLAIMS SCM CORPORATION

1981 to 1983 New York, NY (Hostile take-over)

Administered self-insurance program, liaison between division personnel and headquarters Performed study and implemented a R.M.I.S. with Safety and Loss Prevention personnel Member of Product Liability Safety Committee, assisted with legal matters on insurance

SENIOR CLAIM SUPERVISOR	1979 to 1981
C.N.A. INSURANCE COMPANY	New York, NY

Handled all lines of claims with emphasis on high exposure, and assisted in management functions

Reviewed contracts and advised in-house and outside legal staff

Member of Inter-Company Arbitration Committee

### CLAIM SUPERVISOR TRAVELERS INSURANCE COMPANY

Handled all lines of claims with emphasis on high exposure, and assisted in management functions

Reviewed contracts and advised in-house and outside legal staff

Member of Inter-Company Arbitration Committee 18800 Delaware Street, Suite 302, Huntington Beach, CA 92648 (714) 841-2525 Fax (714) 841-2561 Cell (818) 209-6012 (866) SETTLE O (Toll Free) (866) 738-8530 <u>irobinson@litigationadjustersinc.com</u> <u>www.litigationadjustersinc.com</u>

1971 to 1979 GARDEN CITY, NY



C.P.C.U. - Chartered Property Casualty Underwriter Program

- A.R.M. Associate in Risk Management Program
- M.S. C.W. Post, Business, Accounting and Finance
- **B.A.** Univ. of Bridgeport, CT, Mathematics

Licensed Independent Adjuster in New York and 14 other states including CT, FL and TX