



HUGH W. BLACK, CPCU, ARM, AIC, CCLA, RPA  
Riverside, California

### EXPERIENCE

- Litigation Adjusters, Inc., Riverside, CA 2007 - Present  
Senior Adjuster  
Consultant/Expert – Negotiate settlements at mediations and settlement conferences. Monitor trials. Expert witness for construction defect coverage disputes.
- Church & Company 2004 – 2007  
Consultant/Expert - Supervising and handling complex construction defect claims and general liability claims. Expert witness on large commercial property claim involving the Northridge earthquake.
- Devonshire Services Group 2002 – 2004  
Claim Associate - Responsibility for coverage determination, investigation, reserving, reporting, and settlement of general liability claims for Certain Underwriters at Lloyds (London). Almost 100% of the claim files were litigated. Claims included Construction Defect claims, bodily injury claims, and property damage claims. Controlled and directed independent adjusters, coverage counsel, and defense counsel.
- West Coast Casualty Service, Inc. 1998 – 2002  
Branch Manager/Claims Adjuster - Technical & Administrative responsibility for four adjusters and two secretaries for the handling of Construction Defect, General Liability, Automobile, and Property claims. Personally handled 40 to 60 complex Construction Defect and General Liability claims. Speaker for the last three years at the company's annual Construction Defect Claims Seminar. Authored articles in conjunction with the presentation which were included as part of the handout material given to the attendees. Group leader for IIA-AIC 33, 34, 35, & 36 with a 90% passing ratio.
- American States Insurance Company, Tustin, Ca. 1993 – 1998  
Regional Technical Claims Supervisor  
Technical supervision of two branch offices handling Construction Defect claims involving complex coverage, liability, and damage issues. Audit responsibilities.  
Developed comprehensive training program and conducted training sessions at all four branch offices. Authored the reporting requirements and the investigation requirements for branch adjusters. Helped to develop and monitor vendor contracts to assist in expense control.
- AIM Insurance Company, Anaheim, Ca. 1990 – 1993  
Claims Manager/Senior Claims Analyst  
Technical and administrative responsibility for seven clerical, technical, and supervisory personnel. Personally handled 150 general liability claims involving complex coverage and liability issues. Reorganized claims department increasing efficiency, service, and productivity by 25%. Reduced pending Property and Casualty claims by 25% as new claims went up by 50%. Reduced pending litigation by 50%. Worked closely with reinsurer within the provisions of the treaties.



- Unigard Insurance Group, San Jose/Fountain Valley, Ca. 1986 – 1990  
Property and Casualty Claim Manager  
Technical and administrative responsibility for 10 to 20 clerical, technical, and supervisory personnel for the handling of commercial and personal lines insurance claims. Supervised premises, slander, libel, construction deficiency, automobile, products liability, breach of contract, advertising injury, wrongful termination, copyright infringement, trademark infringement, and personal injury claims. Reorganized and redefined areas of responsibility in claims department increasing efficiency, service and productivity by 35%. Reduced pending claims by 30%. Prepared and presented litigation handling program at branch claim manager meeting and won top award for presentation.
- Great American West, Inc., Orange/San Jose, Ca. 1984 – 1986  
Casualty Manager 1985 – 1986  
Technical and administrative responsibility for 20 adjusters and supervisory personnel for the handling of commercial and personal lines insurance claims. Supervised construction deficiency, premises, automobile, products liability, breach of contract, wrongful termination, slander, libel, advertising injury, copyright infringement, trademark infringement, and personal injury claims.  
Staff Manager 1984 – 1985  
Technical supervision and audit responsibility for branch offices in the states of California, Arizona, Washington, Oregon, and Alaska. Personally handled 30 major construction deficiency claims involving developers, general contractors, and subcontractors in the San Diego area. Developed litigation and claim handling training programs and conducted training seminars at Regional branch offices. Achieved excellent rating for quality of technical supervision to branch offices during audit by Home Office Claims Department.
- United States Fidelity and Guaranty Company, Fullerton, Ca. 1979 – 1984  
Assistant Claim Superintendent/Claims Supervisor  
Assisted Claim Superintendent in the technical and administrative supervision of 35 clerical, technical, and supervisory personnel including two sub offices. Supervised premises, automobile, property, breach of contract, products liability, wrongful termination, advertising injury, copyright infringement, trademark infringement, libel, slander, and personal injury claims. Group leader for IIA-AIC 32 course with a 90% passing ratio. Conducted more than 50 training sessions utilizing industry workbooks with a 97% passing ratio. Designed a structured subrogation recovery program which reduced recovery time and increased the amount of recoveries by 25%.
- Industrial Indemnity Insurance Company, Orange, Ca. 1977 – 1979  
Claims Examiner  
Handled litigated and non-litigated commercial and personal lines automobile and general liability claims.
- Safeco Insurance Company, Colton, Ca. 1974 – 1977  
Supervisor-Adjuster in Charge/Multiline Field Adjuster  
Handled commercial and personal lines property, automobile, and general liability claims.



### FORMAL EDUCATION

BS, Business Administration, Fresno State University, 1970

### INSURANCE TECHNICAL EDUCATION

Chartered Property Casualty Underwriter, CPCU; 1983

Associate in Risk Management, ARM; 1997

Associate in Claims, AIC; 1984

Casualty Claim Law Associate, CCLA; 1980

### AFFILIATIONS AND PROFESSIONAL MEMBERSHIPS

Society of CPCU; Orange Empire Chapter and Registered Professional Adjuster, RPA