



Jeffrey Bose
Jefferson City, MO

LITIGATION ADJUSTERS, INC.

Settlement and Trial Consultant, 2014 to Present

HARTFORD INSURANCE COMPANIES (THE HARTFORD)

Litigation Consultant, 2006 - 2013

- Directed the handling of litigated files and other large loss claims for the Midwestern United States.
- Participated in mediation sessions convened to settle complex claims, many with potential values exceeding \$1,000,000.
- Worked closely with in-house and outside counsel in the defense of litigated claims.
- Served as a trial consultant through attendance of jury trials throughout supervised territory.

PRAXIS CONSULTING, INC. Muncie, Indiana

Director of Operations/Senior Consultant, 2004 - 2006

- Managed all aspects of this nationally recognized insurance subrogation, arbitration and litigation management outsource firm.
- Directed activities of 24 employees including production supervision, training, and client services as well as human resources program.
- Streamlined arbitration and litigation management processes resulting in increased efficiency and enhanced results.
- Delivered dramatically increased recoveries and earnings on previous year same quarter comparison basis.

AMERICAN FAMILY INSURANCE COMPANY, Kansas City, Missouri
Regional Subrogation Manager, 1994 - 2004

- Managed personnel aspects and production activities of 18 subrogation employees in two cities (Saint Louis and Kansas City), serving four States with over 8,000 open subrogation files.
- Oversaw subrogation collections exceeding \$24,000,000 annually.
- Planned and managed annual budget of over \$1,000,000.
- Personally handled large loss subrogation suit and arbitration files with collectable damages often exceeding \$1,000,000.
- Retained and tracked performance of outside law firms and collection vendors.
- Served as editor of a subrogation newsletter, published industry articles and acted as subrogation topic presenter at the 2001 NASP Convention in Reno, Nevada.

Subrogation Examiner, Jefferson City, Missouri, 1989 - 1994

- Handled subrogation and arbitration activities for the Jefferson City and Springfield, Missouri branch claim offices.
- Promoted to regional manager in 1994.

CNA INSURANCE COMPANIES, Overland Park, Kansas
Senior Claim Representative, 1987 - 1989

- Handled professional liability files, including medical malpractice, attorney malpractice and Directors and Officers P/L claims.
- Supervised outside attorneys in the defense of products liability and construction negligence lawsuit cases.
- Served as the structured settlement coordinator for the Kansas City region.

NIXON & COMPANY, Kansas City, Missouri
General Adjuster, 1984 - 1987

- Independent adjuster specializing in commercial casualty and professional liability files.
- Handled field investigations and evaluations of commercial casualty and malpractice files for insurance companies and self-insured clients.

STATE FARM MUTUAL INSURANCE COMPANIES, Wichita, Kansas
Senior Claim Representative, 1979 - 1984

- Automobile claims adjuster for large personal lines insurer.
- Conducted field investigations to determine legal liability and damages.
- Evaluated and settled bodily injury claims with attorneys and individual claimants.
- Wrote collision estimates and total loss evaluations and negotiated settlements of the same.

EDUCATION

CENTRAL MISSOURI STATE UNIVERSITY, Warrensburg, Missouri
B.S., Criminal Justice Administration/Accounting

ADDITIONAL TRAINING & EXPERIENCE

- ◆ “Bargaining for Advantage” Negotiation seminar by Prof. G. Richard Shell, Wharton School of Business, University of Pennsylvania, 2012
- ◆ Topic Presenter – National Association of Subrogation Professionals Convention, Reno, NV, 2001
- ◆ Served as plaintiff's counsel in a medical malpractice mock trial in Chicago, IL that netted \$440,000 for the plaintiff in a case considered defensible on the merits.
- ◆ Served as plaintiff's counsel in a mock mediation training exercise successfully resolved for plaintiff, Aurora, IL, 2012
- ◆ Numerous other insurance company and industry classes.