



Arthur C. Briseno, CPCU  
San Antonio, Texas 78249

## **Summary**

- Over 40 years of experience with extensive background in organizational management, supervision, and handling of large, complex litigation involving high exposure claims
- Skilled in investigating, analyzing coverage, evaluating exposure, negotiating high exposure claims, and managing a team of professionals.
- Trained in the use of computer applications used to manage sensitive claim information

## **Business Experience**

### **LITIGATION ADJUSTERS, INC.**

**January 2017-Present**

#### **Claims Consultant**

- **Attend mediations and settlement conferences**
- **Monitor trials**

### **IBTX RISK SERVICES**

**February 2006 to November 2014**

#### **Risk Manager/Director of Insurance Operations**

This position reports directly to the President

- Manage the department that is responsible for Quality and Compliance Coordinate external and internal Errors & Omissions (E&O) audits

- Act as compliance officer for E&O issues and personally manage all agency claims
- Manage the Small Business department.

**THE HARTFORD INSURANCE COMPANY**

**July 2001 to January 2006**

December 2003 to

January 2006

**Litigation Supervisor**

This was a multi-jurisdictional supervisor over staff adjusters. This position also required working closely with Staff Attorneys & Panel Counsel

- Performed audits on claims staff and counsel
- Managed the Litigation Department through use of MIS documents and experience

July 2001 to

December 2003

**Litigation Select Adjuster**

Assigned to handle all high exposure and complex claims in the state of New Mexico

**ACE USA (Formerly known as CIGNA and CG AETNA)**

**July 1980 to July 2001**

February 1999 to

July 2001

**Professional Liability Claim Specialist**

This multi-jurisdictional position required advanced knowledge of the handling and adjustment of various types of casualty coverage which could result in Professional Errors and Omissions claims against insurance agents including medical malpractice coverage in multiple health fields

- Assigned to handle all forms of errors and omissions claims for casualty insurance agents and professionals in the Allied Health field

July 1990 to

February 1999

### **Regional Liability Claims Specialist**

This position was created to manage large complex commercial claims and litigation. The region required that each specialist be responsible for more than \$10,000,000 in reserves and settlements in excess of \$3,000,000 annually

- Had individual settlement authority of \$200,000
- Handled all claims in a five state region involving nursing home litigation
- Taught seminars in region on how to evaluate, reserve and negotiate claims
- Successfully negotiated hundreds of claims either personally or via mediations
- Developed the nationwide implementation of 'The CIGNA Plan' which streamlined the successful handling of Professional Liability Nursing Home Claims in Litigation

### **Professional Affiliations / Designation**

- Chartered Property Casualty Underwriter (CPCU)
- Risk and Insurance Management Services (RIMS)
- San Antonio Claims Association
- Associates in Claims (AIC)

### **Professional Licenses**

- Texas Multi-Line Adjuster License
- General Lines Agent License
- Risk Manager License

### **Education**

#### **ST. MARY'S UNIVERSITY**

Bachelor of Business Administration

#### **SAN ANTONIO COLLEGE**

Associates in Applied Science