



EMMA LADENDECKER, J.D.
HAWAII

Professional Experience:

Litigation Adjusters, Inc.
Claims Consultant

2015 to Present

- Attend mediation, settlement conferences, and monitor trials for Commercial Insurers and Third Party Administrators.

First Court, Inc.
Director First Court West
Trial Consultant

2010 to Present

- Work with attorneys, carriers and insured, and TPAs regarding the factual and legal issues for mock jury and mock trial; coordinate jury recruiting.
- Gather, organize and analyze documents and redact materials for mock trial.
- Coordinate, implement and manage details of mock trial including deadlines.
- Prepare Post-Trial Reports including detailed analysis of feedback information, observations and recommendations.
- Market various services for new and renewal business; attend annual conferences to showcase services.
- Create and implement process and procedures relating to various projects.

ACE American Insurance Company
Casualty Specialist – Major Exposure Claims

2006 – 2010

- Developed case management plan for claims and cases.
- Executed details of CMP from investigation through settlement or trial.
- Formulated litigation strategy plans with team.
- Attended and negotiated in mediations, settlements, and trials.
- Reviewed insurance contract to confirm coverage issues and formulate coverage position.
- Communicated extensively with defense team and management on case evaluation and reserves, claim reviews and audits.



Marsh & McLennan
Claims Consultant

2005 to 2006

- Worked with carriers, insureds and Marsh brokers on issues relating to policies issued by Marsh.
- Reviewed policy for coverage opinions.
- Negotiated issues between carriers and insured regarding policy terms.
- Assisted brokers on loss control, and underwriters on policy language.
- Assisted insured with claims reviews and TPA issues.

TM Claims Service, Inc./Tokio Marine Insurance Company
Claims Examiner/Sr. Claims Examiner

1996 to 2005

- Handled product liability claims from investigation through settlement or trial.
- Recommended and implemented claims plan from investigation through resolution.
- Extensive communications with attorneys, clients, and management.
- Worked with management team on training, continuing education, company audits.

Other Pertinent Data:

Education: Juris Doctor – Ventura College of Law, Ventura, CA

Skills: Proficient in Word and Excel, and customized programs at each workplace.

Interests: Hiking, Yoga, Cooking

Life Motto: Savor experiences that allow for growth; life is a journey worth experiencing consciously.