



JEFFREY B. LUCAS
CPCU AIC
Anchorage, Alaska

CAREER SUMMARY

Over 40 years of multi-line insurance claims experience in commercial lines with a total of 8 years supervisory and management experience.

PROFESSIONAL EXPERIENCE

2008 to Present Litigation Adjusters, Inc.
Senior Adjuster
Attend Mandatory Settlement Conferences and monitor Trials.

2008 to Present Alaska Municipal League Joint Insurance Assoc. (AMLJIA)
Senior Casualty Claims Adjuster
Duties included handling all property and casualty claims for the members of the AMLJIA risk pool. Including death claims, assaults, brain injuries etc. Develop defense litigation plans, monitor trials, also fees and expenses from defense counsel, project costs, report to re-insurers and bring to resolution. Travel to our members remote location to investigate losses and assist underwriters and risk managers in servicing members accounts.

2007 to 2008 QBE the America's
Executive Adjuster
Duties include handling serious litigation files at policy limits for the intermountain region (Unigard Insurance Company). DRAM shop, death claims, assaults, brain injuries etc. Develop defense litigation plans, monitor fees and expenses from defense counsel, project costs, report to re-insurers and bring to resolution. I also visit and do inspections and loss control for our higher profile insured's.

1992 to 2007 AIG CLAIMS SERVICES, INC - Portland, Oregon
Senior Casualty Specialist
Duties include supervising and negotiating litigated files for the western region, including employment related practices and single event environmental claims. Visit Insureds and Brokers to assist in servicing accounts. Assist in legal audits. Visit Brokers and larger Insureds in order to solve and correct customer service problems. Organized the Public Relations team for our office.

1989 to 1992 GREAT AMERICAN INSURANCE COMPANY - Salt Lake City, Utah
Litigation Specialist/Multi-Line Claims Supervisor

Duties included supervising four adjusters and two trainees in property, casualty and marine claims for the western region, mostly California. The losses were typically commercial with large contractors or manufacturers, involving complex contractual and indemnity issues. Responsible for the professional liability losses, including social workers, physicians and other professionals.

- Reduced Litigation costs by approximately \$5000 per file.
- Assisted customers in creating a claim tracking system to identify losses on statistical runs.

1984 to 1989 CONTINENTAL LOSS ADJUSTING SERVICE - Salt Lake City, Utah
Manager

Duties included marketing for new business and servicing existing business with local Brokers, supervising adjusters (casualty, property and workers comp).

Overseeing the implementation of procedures and marketing.

- Refined customer base to match strengths and talents of the office staff.
- For six months provided sales and claims training to the western region.
- Aided in the development of a topical base for litigation and claims handling

1981 to 1984 MUTUAL OF ENUMCLAW - Oregon
Multi-line Claims Adjuster

Duties included processing and settling multi-line claims and serving the agents in my area.

1981 to 1984 UNDERWRITERS ADJUSTING CO - Salem, Oregon
Multi-line Resident Adjuster

Duties included working the entire state of Oregon. Marketing, receiving and settling all types of claims.

EDUCATION

B.S. Social Work, California State University-Chico, 1975-1978.

Master's in management, Willamette University, Salem Oregon, 1981-1983 (no degree)

Chartered Property Casualty Underwriter 2002.

PUBLIC SERVICE

Served on the building commission and as a City Council member, City of Mt. Angel, under Mayors Randy Traeger and Tom Bolton.

Served as a board member and president of the Board of Directors, Benedictine Foundation, Mt Angel, OR for eight years.

President for the Oregon Casualty Adjusters Association.
Currently I am the president elect for the Oregon CPCU chapter.

TRAINING PROVIDED TO OTHER INSURANCE ORGANIZATIONS

Have conducted training seminars for Ethics and Commercial General, Auto and Garage Liability Policies for Farmers Insurance Agents of Oregon. I teach various CPCU courses