



**THOMAS G. CANNELL**  
Tampa, Florida

**PROFESSIONAL EXPERIENCE**

LITIGATION ADJUSTERS, INC., Tampa, FL 2012-Present

- Attend mediations, settlement conferences, monitor trials and audit claim files.

THOMAS CLAIMS MANAGEMENT, Gainesville, FL 1999-Present  
Owner

- Independent Claims
  - Umpire and Appraisal Services
  - Full Liability Investigations
  - SIU Services

PREMIER CLAIMS ADJUSTING, Pompano Beach, FL 2005-2010  
Vice President Claims

- Develop independent field claim operations and CAT response team.
  - Oversee Guarantee Association Claims
  - Oversee CAT response to Hurricanes
  - Provide Umpire Services
  - Provide Appraisal Services
  - Marketing

YORK INSURANCE GROUP, Jacksonville, FL 2002-2005  
Claims Manager

- Oversee under achieving North Florida Region.
  - Restructured Regional Operations
  - Oversee CAT response to 2004 Hurricanes
  - Oversee State of Florida Claims
  - Oversee Work Comp Unit



TOWER HILL GROUP, Gainesville, FL  
Director of Field Operations and SIU

1999-2002

- Create and develop staff field claims operation. Create and develop Special Investigation Unit (Fraud).
  - Coordinated field CAT group (Hurricanes)
  - Developed Fraud Awareness Program
  - Instructor in training classes
  - Developed vendor program

AIB INSURANCE GROUP, Miami, FL  
Vice President and General Manager

1996-1999

- Oversee entire claims operations, property, and casualty
  - Manage 93 claims employees
  - Develop claims procedures and systems
  - Stabilize severity numbers Auto and PIP
  - Oversee JUA unit and State Audits
  - Coordinate MIS reporting methods

RESTAURANT OWNER, Canton, Ohio

1992-1995

- Assumed control of family business due to illness in family.
  - Award winner Pro Football HOF weekend

WESTERN RESERVE GROUP, Wooster, OH  
Vice President and Executive Vice President

1986-1992

- Responsible for Operations and direct report for all Department Heads.
  - Executive Management Team
  - Board Reports
  - Finance and Ratings
  - Marketing and Agency Advisory Board
  - Planning and Development
  - Public Speaking



OHIO DEPARTMENT OF INSURANCE, Columbus, OH  
Deputy Director

1983-1986

- Directed the Policyholder Service and Enforcement Divisions.
  - Processed 15,000 plus consumer insurance complaints
  - Assisted in creating a Fraud Division
  - Investigated Agent Licensing Irregularities
  - Created emergency field CAT office Tornado of 1985
  - Public Speaker representing Department of Insurance
  - Serviced all public complaint inquiries
  - Supervised 63 employees
  - Legislative Liaison
  - Chaired Task-force on Fraud
  - Revamped Licensing Program

OHIO CASUALTY, Canton, OH  
Field Claim Representative

1976-1983

- Largest territory in NE Ohio. Complete handling of property and Casualty claims from inception through litigation.
  - Created storm office Tornado of 1982.

KEMPER INSURANCE, Akron, OH  
Claims Adjuster

1971-1976

- Basic property and casualty inside adjuster.
  - Recorded Statements and Investigations
  - Subrogation
  - Property Negotiation
  - Basic and Advanced Training Schools
  - Fire School



## **EDUCATION**

COLLEGE OF STEUBENVILLE, Steubenville, OH

1964-1968

- BS Business Administration
  - Member of Business Club
  - 4 years Varsity Baseball (2 years Captain)
  - 4 years Varsity Golf (1 year Captain)
  - Member Lamda Chi Alpha Fraternity

## **MEMBERSHIPS**

- Trade and business affiliations:
  - Toastmasters International
  - Windstorm Umpire Certification
  - Board member Florida HBPA
  - Board Member Advanced Claims Concepts
  - Past President Akron Claims Association
  - Past President Canton Claims Association
  - Officer, Ohio Claims Association
  - Florida Insurance Commission
  - Broadcaster WOAC Sports Canton, Ohio
  - Photographer PRO FOOTBALL WEEKLY
  - Coach North Canton YMCA National Swim Team