



Todd Goldman, Esq.
South Florida

Skills and Experience

Litigation Adjusters, Inc. Florida
Claims Attorney

9/12-Present

Attend Mediation Settlement Conferences and Monitor trials for a variety of insurance and self-insured clients.

Allstate Insurance, Co., Northbrook, IL **5/06-12**
Director – Product Operations: Contract, Strategy and Execution

- Leadership, management and development of a 45+ person team accountable for ensuring all auto and property insurance contracts are compliant with state regulations and aligned with growth and profitability goals of Allstate Protection.
- Responsible for developing, leading and implementing countrywide and state-specific strategy and tactics to support the product function for the property and casualty book of business. Accountable for the following lines of insurance on a countrywide basis: Auto, Homeowners, PUP, Renters, Condominium, Mobile home, Motorcycle, and Motorhome products.
- To-date, primary focus: forecasting, designing, planning, scheduling, implementing, evaluating and measuring work.
- Provide leadership direction and resources to support the contract development and project management of major product initiatives impacting compliance, margin and growth.



Allstate Insurance, Co., Northbrook, CO

3/05-5/06

Sr. Manager – Product Operations: Design AOR

- Day-to-day management and leadership of the Product Team, reporting to the Assistant Vice President, accountable for the development and implementation of initiatives supporting both the product and risk management functions for Allstate Personal Lines.
- Served as leadership change agent during major organizational redesign
- Developed strategic roadmap and measurements for the new organization to ensure clear line of sight with corporate goals.
- Led the Contract rewrite and implementation for the companywide PML strategy initiative.
 - Resulted in significant reduction of corporate catastrophe exposure.
- Created and implemented best practices for work distribution that entailed developing employees for a matrix organization, capacity planning, along with properly aligning skills, development opportunities and project complexities.

Allstate Insurance, Co., Northbrook, IL

7/00-3/05

Sr. Manager– Product Operations: Policy and Forms COE

- Served as Product Team Leader responsible for overseeing the product development strategy and product portfolio maintenance for impacted states.
- Shared development accountability for compliance processes to ensure reduction in cycle time for implementation of compliance projects.
- Responsible for oversight and management of compliance inventory for Product Team and provided quarterly status reports to the Senior Vice President.
- Project Manager responsible for leading the contract development and implementation of the countrywide mold endorsement for all Homeowner and Specialty Property lines.

Allstate Insurance, Co., Northbrook, IL

3/98-7/00

Sr. Manager –Home Office Claims: Casualty Process Mastery

- Member of team responsible for the oversight of countrywide casualty processes.
- Led field casualty claim file review team responsible for assessment of Claim Service Area casualty performance and issue identification.
- Developed and implemented revised casualty claim handling process for attorney represented files.



Allstate Insurance Co., Farmington, CT **5/93-3/98**
Managing Attorney –Staff Counsel: New England Region

- Led Regional Staff Counsel Department consisting of 3 law offices in 2 states.
- Responsible for the management and development of a team of 25+ attorneys, paralegals and administrative assistants.
- Participated in the development of the Litigation Management CCPR process.
- Team Leader for implementation of CCPR process in Staff Counsel offices countrywide.
- Member of Region Senior Leadership Team.

Allstate Insurance Co., Northbrook, IL **6/89-5/93**
Claim Attorney – Home Office Claims

- Responsible for the oversight of casualty claims involving complex coverage issues or serious bodily injury liability and UM/UIM claims with reserves in excess of \$150,000.

Allstate Insurance Co., Brooklyn, NY **1/87-7/89**
Unit Claim Manager/Casualty Claim Manager- New York Region

- Responsibilities included front line leadership within Market Claim Office, including: auto liability, No-Fault, casualty unrepresented and represented units.
- Casualty discipline subject matter expert for office.

Allstate Insurance Co., White Plains, NY **4/85-1/87**
Claims Adjuster- New York Region

Education: JD, Benjamin Cardozo School of Law –NY, NY
5/81

BA, The State University of New York At Binghamton –
Binghamton, NY
5/78

Florida Adjuster's License: W309882