



**Robert Dalton,
SCLA
Brea, CA**

Experience

2019-Present Litigation Adjusters, Inc. - Sr. Claims Adjuster - Anaheim, CA
Attend mediations and settlement conferences plus monitor trials.

2000-2019 First American Specialty Insurance Company - VP Claims - Santa Ana, CA

Oversaw property & casualty claims operation, including staffing, budgeting, loss reserves, investigation and litigation management

- Directed a team of claims professionals focusing on effective front-line claims

- handling on auto, homeowners and renters throughout the country

- Evaluated and resolved complex claim issues and high exposure first and third-party claims

- Directed responses on regulatory issues

- Participated in rate pricing and recommendations on various endorsements and policy language

- Conducted quality control review of claims

- Developed the claims department manual, litigation guidelines and training for the

- California Fair Claim Practice Regulations

- Analyzed and evaluated coverage issues

- Prepared loss estimates

- Served as the Company PMK and testified at trial on a variety of cases

Other Positions

1990-2000 **Five Star Insurance Company** - Claims Manager NP Claims

1986-1990 **Crum & Forster Personal Insurance** - Sr. Claims Rep.



Education

Bachelor of Arts Degree, Criminal Justice, California State University
Fullerton

S.C.L.A., Senior Claim Law Associate, American Educational Institute

C.L.M., Fellow Member, Claims and Litigation Management

N.I.C.B., Special Investigation Academy, National Insurance
Crime Bureau

A.F., Arbitration Panel Member, Arbitration Forums, Inc.