



**Robert E. McHenry, CPCU, AIC, AIS
Cleveland, OH**

Professional Experience

Litigation Adjusters, Inc., Cleveland, OH

2016-Present

- Attend mediations, settlement conferences, monitor trials and audit claim files

Westfield Group, Jacksonville, FL
Claims Manager and Claims Specialist

1991-2016

- All types general liability, commercial auto, CD, litigated files
Full liability and coverage investigations
Opened Jacksonville office, staffed, managed 4 people
In Ohio handled significant UM/UNDBI coverage and claim issues
Multi-line personal claims
CAT Team member

Federal Kemper, Seville, OH
Resident Adjuster

1990-1991

- Handling of personal lines claims in N.E. Ohio
Auto and homeowners estimating
Liability investigations
CAT Team member

Victoria Fire & Casualty, Cleveland, OH
AVP and Claims Department Executive

1986-1990

- Started and staffed claims department (non-standard auto)
Open three state wide offices
Budgeting and planning
Developed training program
Managed and handled credit related claims

Progressive, Cleveland, OH
Manager Cleveland South office

1979-1986

- Oversee and develop staff field claims operation
 - Supervise and handle high-risk auto and homeowner claims
 - General liability and commercial property losses
 - Vendor single interest losses
 - Financial responsibility bond incidents

Grange Mutual Casualty Company
Senior Adjuster

1975-1979

- Handle claims in three N.E. Ohio counties
 - Personal auto and homeowners
 - Liability investigations
 - Auto and property estimating
 - Commercial lines

EDUCATION

UNIVERSITY OF AKRON

1969-1973

- A.S. Transportation
 - Photographer Buchtelite Newspaper
 - Intramural Bowling Team

MEMBERSHIPS

- Trade, business and personal affiliations
 - CPCU Society
 - Claims Interest Group
 - Claims Interest Group Chair
 - Interest Group Governor (four IGs)
 - Board of Directors
 - Executive Committee Member
 - Various task forces
 - Past-President Akron/Canton Chapter CPCU
 - Started scholarship golf outing
 - Modernized chapter into “Circle of Excellence” program
 - Member N. Florida chapter CPCU
 - Fast-pitch softball coach San Jose Catholic School
 - Oakleaf Sports Association Director of Softball
 - Created softball program

Coach at Queen of Diamonds Showcase (www.theqsport.com)
41 seasons fast-pitch softball ages 8-18
Helped 150-200 young women move on to play collegiate sports
Past president of Ohio Marching Units Association