



REBECCA LAZAROFF
SANTA MONICA, CA

SUMMARY

A professional with over 30 years of claims handling experience in automobile liability, products liability, general liability, worker's compensation, construction defect (limited) and special investigation. Demonstrated competencies include:

- Directing litigation, maintaining and directing all money authority with defense counsel.
- Making recommendations to clients, carriers and home office re: liability, reserves, settlement, strategy plans.
- Conducting training for clients.
- Attending Small Claims Court Hearings, Mandatory and Voluntary Settlement Conferences, Mediations/Arbitrations/Trials.
- Reviewing for recognition of coverage issues and notification to primary or excess earners.
- Committee high exposure files before Management, Defense Counsel and Clients, Clients Brokers.
- Investigating claims from start to finish.
- Evaluating damages and negotiating settlements.
- Analyzing/evaluating reserves and reporting or communicating to management and client my recommendations.
- Collecting contracts and agreements to analyze for potential tender situations.
- Conducting questionable claims investigations.
- Problem solving with customers, claimants and defense counsel.
- Marketing potential clients.
- Back up for Team Leader.
- Handle several state jurisdictions (licensed in all states).
- Excellent written and communication skills.

PROFFESIONAL EXPERIENCE

LITIGATION ADJUSTERS, INC, Santa Monica, California
Senior Adjuster

2/2020-Present

Monitor trials, attend and participate in mediations, settlement conferences, small claims hearings and report to client.



CHUBB/ACE USA and CIGNA COMPANIES, Woodland Hills, California
Liability Specialist **1989-2/2020**

Handled claims from set-up to resolution of the claims.

Consistently received commendations for work well done.
Clients who request me exclusively for the handling of their litigated claims include BBU, Inc. (Oroweat, Entenmann's, Sara Lee), Intel Corp., Levi Strauss, Marie Callender's/Perkins.
Consistently received quality performance reviews.

One of few selected to Litigation Management College at Northwestern University via Federation of Defense & Corporate Counsel.
One of a few selected to attend a Management Career Development Conference.
Selected to market potential clients.

Achieved a position of responsibility that provided personal and professional satisfaction through handling more complex and higher exposure claims.
Selected to create, coordinate and conduct a claims training seminar for a large retail food chain client.
Lowered costs to clients by securing excellent settlements, and managing/controlling litigation.
Selected and trained as a Certified Peer Panelist for Employment Dispute Resolution.

HARTFORD INSURANCE COMPANY, Los Angeles, California
Senior Claims Representative **1988-1989**

Handled Workers' Compensation Claims. Duties were full claims handling, to include disability, rehabilitation, rating injuries, evaluation and negotiation of Permanent and Stationary settlements.

Recognition from defense counsel for excellent claims handling and reporting.



LIBERTY MUTUAL INSURANCE COMPANY, Los Angeles, California
Senior Claims Representative **1986-1988**

Investigated and handled in depth coverage on automobile and general liability claims. Varieties of claims were more extensive, for example, handled construction defect, personal property, wrongful terminations and wrongful detention/arrests.

Promoted to Senior Claims Representative after one year.
Completed IEA Workers' Compensation Rating class with highest marks.
Successfully completed six-week Claims Skill School.

EDUCATION AND TRAINING

CALIFORNIA STATE UNIVERSITY CHICO - Chico, CA - BS/Business
Administration, Concentration Management & Personnel; Minor / Economics

Arbitration Forums, Inc. - Woodland Hills, CA - Inducted as panelist in March, 2000.

Certification in Training Courses - Business & Personal Auto Coverage, Product Seminars, IEA Workers' Compensation Rating Course, General Liability Coverage Seminars, and Fair Claims Settlement Practices Regulations.

Professional/State Licenses - AL, AK, AR, AZ, CA, CT, DE, FL, GA, HI, ID, IN, KY, LA, ME, MI, MN, MS, MT, NC, NH, NM, NV, NY, OK, OR, RI, SC, TX, UT, VT, WA, WV, WY.

