



Donald P. Smith

Sacramento, California

Experience

Background Summary:

Currently employed with Litigation Adjusters, Inc. Over 40 years industry experience with the last four years with Ace Risk Management, responsible for large account casualty claims on a nationwide basis, including Construction Defect.

Responsible for all facets of claim oversight involving multiple TPA's and in-house claim handlers. Heavy involvement in complex and high exposure technical claim matters involving coverage, liability determination, litigation management and resolution strategies. Prior to joining ACE, Don served as the Rancho Cordova, California Service Center Manager with Traveler's, AVP of Claims for the Western Region with St. Paul Companies, and prior to it's merger with St. Paul, as Claim Manager of the California Region with USF&G. Prior experience includes management positions with Royal, Maryland Casualty, Hartford and George Hills Company, an Independent Adjusting firm. Don began his claim career with The Hartford as a multi-line claims adjuster in the field and has always aligned himself with the claim handlers he has come to manage. He advocates for a strong investigation as a foundation for managing litigation and successful resolution.

Education

Attended West Valley College, Saratoga, Ca

Attended Chabot College, Hayward/Livermore, Ca USAF

Air Police Academy

Law for the Claimsman, LaSalle University

Numerous in-house claims courses with various companies to include Coverage, Investigation, Litigation Management, Negotiations.