



DARRELL P. DAU, AIC
Moscow, ID

SENIOR CLAIMS ADJUSTER

Versatile, high energy senior claims professional recognized for expeditious and fair claim settlement in both the property and casualty arena. Highly skilled in determining and applying coverage. Honed the unique ability to investigate, appraise and analyze a course of events while working with people of diverse backgrounds in stressful circumstances. Quick, decisive and highly strategic in identifying, evaluating and selecting the best options to solve problems and negotiate successful solutions.

PROFESSIONAL EXPERIENCE

LITIGATION ADJUSTERS, INC . **March 2019 to Present**
MOSCOW, ID

Attend mediations, settlement conferences, claim auditing and attend trials.

VERICLAIM INCORPORATED **January 2018 to March 2019**
ROSEVILLE, CA

Resident temporary sub-standard auto claims examiner assigned to one client handling auto accident and injury claims.

ARGO INSURANCE GROUP **September 2017 to December 2018**
MILWAUKIE, OR

Temporary excess and surplus lines property claim examiner specializing in commercial claims.

D DAU INSURANCE ADJUSTER LLC **April 2014 to May 2017**

Self-employed as an independent contractor working for a third party filing inter-company arbitration claims. During this time, I have recovered over \$5,000,000 for the clients.

GRINNELL MUTUAL REINSURANCE COMPANY, Grinnell, IA **June 2010 to December 2013**
Claims Adjuster, Northfield, MN

Held position as a Resident Adjuster. Investigated and settled property claims including large losses over \$400,000. Kept all files up to date by utilizing a diary system. Used several different software programs to write my estimates including Xactimate.

- Earned recognition from several customers for providing quick resolution of problems and delivering exceptional customer service. Recognized by manager for being his best adjuster.
- Insured contacted within 24 hours.
- Met or exceeded all requirements for reserving and reporting.

DARRELL P. DAU AIC

Associated Claims, Appleton, WI

Claims Adjuster, Appleton, WI

May 2009 to May 2010

As a full line adjuster investigated and settled property and casualty claims in personal and commercial lines. Worked many hail and wind claims from a large storm that included eighty mile per hour winds and two inch hail.

STATE AUTO INSURANCE COMPANY, La Crosse, WI

May 2002 to May 2009

Claims Adjuster, La Crosse Branch – Green Bay Service Office

Held position as a Resident Adjuster. Investigated and settled property and casualty claims in personal and commercial lines. Assigned and supervised independent adjusters in addition to doing field inspections and casualty investigations. Retained and partnered with counsel on files that went into litigation. Actively participated in mediation and arbitration. Kept all files up to date by utilizing a diary system. Filed inter-company arbitration when necessary.

- Earned recognition from many customers, by email, company surveys and personal notes for providing quick resolution of problems and delivering exceptional customer service.
- Insured's and claimants contacted within 24 hours.
- Met or exceeded all requirements for reserving and reporting.
- 2004 worked hurricane claims in Florida from Charlie, Francis and Ivan storms.

TRI-STATE INS. CO. OF MINNESOTA AND CONTINENTAL WESTERN June 1996 to January 2002

Luverne, MN and Des Moines, IA

Resident Claims Adjuster

Investigated and settled property and casualty claims in personal and commercial lines.

- Achieved an overall closing ratio of 1:1 by maintaining control of the file and seeking reasonable settlements.
- Accomplished a BI closing ratio of 1:1.15 maintaining control of the file and seeking reasonable settlements.

GAB BUSINESS SERVICES, Green Bay, WI

August 1988 to May 1996

Claims Adjuster

Investigated and settled property and casualty claims in personal and commercial lines. Negotiated liability settlements directly with attorneys. Settled \$150,000+ commercial and personal lines claims including large fire losses and serious injury claims.

- Independently wrote property repair estimates using Xactimate and Boeck software as well as various price lists.
- Inspected cargo losses.
- Appraised properties to verify they were insured to value and evaluated risks for potential loss or hazards.

EDUCATION

BS, Business Management, Northern Illinois University, De Kalb, IL

PROFESSIONAL DEVELOPMENT

AIC designation

Arbitration Forum panel member, deciding property and casualty disputes for several years

GAB Basic and Intermediate Property and Casualty Schools

Attended several LIRB and PLRB seminars and classes