



MARIA T. ERKFITZ
Denver, CO

EXPERIENCE

Litigation Adjusters, Inc. 2021-Present Denver, CO

- Monitor trials, attend mediations and settlement conferences.

Travelers Insurance 2000 to present Hartford, CT

Examiner QM 2000 to 2002

- Reviewed Liability files country-wide;
- Identified both positive and negative trends;
- Completed reports/evaluations of field office and offered training when issues were identified;

Liability MC Director 2002 to 2009

- Manage case load of high exposure cases, inclusive of molestation cases for the New England Region;
- Maintain a high closure ratio;
- Developed a strong working relationship with our counsel (Staff and Panel);
- Ongoing mentoring of field personnel by participating in committee reviews, individual counseling, and providing training sessions on specific issues identified;
- Participation in multiple task forces and have been asked to return to Claim University on many occasions to assist in their training programs;
- Handled all sex molestation exposures in the New England states;

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Second Vice-President, Complex and Excess Liability 2009 to 2014 and 2016-2018 (Retired)

- Manage case load involving unsupported excess claims country-wide;
- Assigned to oversee the company's largest account, including individual audits conducted on self-insured risk retention claim files;
- Continued handling of the company's highest exposure molestation litigation;

Great American Insurance Company 2014 to 2016

- Worked with Home Office on special projects, audits, oversight and then with Great American Excess in Los Angeles handling unsupported excess exposures.

New England Fidelity 1998 to 2000 W. Springfield, MA

Director of Claims

Established and led the Claim Department for a start-up insurer in Massachusetts.

- Established all protocols and guidelines for new Claim Department;
- Worked with regulatory officials in Massachusetts to insure compliance with all market needs;
- Made multiple presentations to prospective insureds and agencies to attempt to grow our business;

USF&G Insurance 1986 to 1997 Springfield, MA

Claims Supervisor/Claims Manager

Supervised multi-line claims unit from 7/86 to 2/94 prior to being promoted to Claim Manager's position.

- Empowered my employees to try their cases netting multiple defense verdicts, or verdicts within claims evaluation;
- Together with my team, successfully changed the plaintiff bar perception of the company of being an "easy touch" for significant settlements;
- Recipient of the Chairman's Award for Excellence in 1997;
- Completed work on Bachelor's Degree while supervising a multi-line unit;

1978 - 1986 Commercial Union Ins. Springfield, MA

Subrogation Specialist/Claims Adjuster

Handled multi-line subrogation claims prior to transitioning into an adjusting position.

- Responsible for handling all subrogation claims generated in the claims office;
- Routinely secured the largest percentage recovery of first-party dollars paid out in the Northeast Region;
- Handled multi-line claims, both as an inside and outside claims professional;
- Attended college in the evenings, while managing a full case load;

EDUCATION

Bachelor's Degree - Business Administration (Management)
Suma Cum Laude