



**Kenneth J. Kindler, AIC**  
Indianapolis, IN

**Education**

*The Ohio State University, Columbus, Ohio; 1986*

Bachelor of Science degree in Business Administration with concentrations in Personnel/Human Resources Management. Completed significant additional course work in Psychology and History.

*American Institute for Chartered Property Casualty Underwriters/Insurance Institute of America*

Obtained an Associate in Claims (AIC) accreditation in December 1994. Completed seven parts of CPCU designation to date.

**Work Experience**

*Litigation Adjusters, Inc., Indianapolis, Indiana*

*May 2021 – Present*

Claims Consultant. Monitor trials, attend mediations and settlement conferences.

*Liberty Mutual Insurance/Indiana Insurance Company/Ohio Casualty Insurance, Indianapolis, Indiana; September 1994 – April 2021*

Promoted from Claim Representative to Senior Claim Representative in Columbus, OH in November 1995 and gained additional experience as an outside adjuster handling multi line claims. Promoted to Home Office Claims Supervisor in Fairfield, OH in 1997 where I analyzed coverage and conducted field audits. Joined regional field operations in Chicago in February 2000 as Regional Claims Supervisor. Selected to open Indianapolis satellite claims office in September 2000. Traveled to and assisted other regional offices when short-handed. Significant case load of SLEO claims. Retired having served at the Indianapolis Field Claim Office as a multi-state field Sr. Claims Resolution Specialist III handling serious Construction Defect claims, both litigated and non-litigated.

*Meridian Insurance, Columbus, Ohio; May 1992 – September 1994*

Hired as a Casualty Claims Adjuster to service multi-state claims in addition to handling the bulk of the office's products, garage, and general liability claims. Duties included investigation, evaluation, and negotiation of both personal and commercial lines claims. Administered most of the litigation files and communicated with home office legal and outside counsel. Interacted with Meridian's independent agents to resolve coverage and customer relations issues. Responsible for management duties in the absence of the Claims Manager. Significant portion of work was in analysis of coverage.

*Liberty Mutual Insurance Group, Columbus, Ohio; October 1988 – April 1992*

Promoted from Claims Adjuster I to Claims Adjuster II, March 1989. Responsible for investigation, evaluations, negotiation, and settlement of product, auto, general liability, and property claims for commercial and personal lines. Communicated with policy holders, claimants, attorney, and experts.

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Responsible for litigation management. Serviced policy holders regarding safety and workers compensation issues. Developed broad base of medical and legal knowledge.

*Red Roof Inns, Hilliard Ohio; February 1986 August 1988*

Promoted from Manager Trainee to Assistant Manager, June 1986. Responsible for all aspects of general management including budgeting, marketing, purchasing, inventory control and scheduling. Additional personnel functions included hiring, discipline, training and development.

### **Personal Background**

Grew up in Mansfield, Ohio. Enjoy building and detailing model aircraft and I am an avid history and auto racing enthusiast.