

W. Kent Wilkins

Houston, Texas

EDUCATION

Associate Degree – Criminal Justice; Lamar University, Beaumont, TX

EMPLOYMENT HISTORY

Litigation Adjusters, Inc. (Huntington Beach, CA)

Sr. Adjuster

February 2022-Present

Attends and monitors trials on behalf of clients.

Archdiocese of Boston (Braintree, MA)

Claims Manager

February 2002 – January 2022

Responsible for all claims brought against the Archdiocese of Boston, including Liability, Property, Crime, Directors and Officers, and Employment Practices Liability. Oversaw third-party administrators handling the Auto and Workers' Compensation programs. Assigned Defense Counsel in the cases of litigation and directed the defense during trial. Attended trials and mediations on numerous cases.

Eastern Casualty Insurance Company (Marlboro, MA)

Claims Supervisor, Liability

June 1999 – February 2002

Hired to create a Liability department within a carrier that had historically provided only Workers' Compensation. Hired staff and was responsible for overseeing all aspects of the investigations and negotiations.

Concord Group Insurance Company (Concord, NH)

Auto Claims Adjuster

April 1997 – June 1999

Responsible for investigating Auto claims. Determined liability and obtained all medical and lost-wage documentation. Negotiated settlements with claimants or their attorneys.

Norfield Associates (Wakefield, MA)

Road Adjuster; Assistant Manager; Manager

April 1987 – April 1997

Initially a road adjuster, investigating various Homeowners, and Errors and Omissions claims and reporting developments to clients, to include liability assessment. Accumulated all related medical and lost wage documentation and evaluated the case. Negotiated claim settlements once provided authority by the client carriers.

Professional Activities

While with the Archdiocese of Boston, I was invited by one of our carriers to give presentations across the country. The presentations concerning claims handling and risk management were given in cities such as San Francisco, CA, St. Petersburg, FL, Harrisburg, PA, Chicago, IL, Newark, NJ and Tucson, AZ.