

LOUIS GETZ, BS, MBA, CPCU, CCLA, ASLI Boise, ID

QUALIFICATIONS

- High Energy coaching style claims leader
- Highly analytical team builder

ACCOMPLISHMENTS

- Drafted first ever fraud unit model operational manual for the State of Tennessee
- Lowered Panel lawsuit count to lowest average in 12 western states
- Received awards for customer service
- Past Chairman of inter-company arbitration committee
- Knowledgeable in tort law, TPA operations

PROFESSIONAL EXPERIENCE

AmTrust Insurance Group Construction Defect Claims Manager-Remote Managed 5 specialist CD adjusters	2/2022-current	
North American Risk Services (NARS) Construction Defect Claims Manager-Remote Managed 5 TPA- CD Specialist adjusters	2/2021-2/2022	
<u>CRUM AND FORSTER</u> Construction Defect Senior Specialist-Remote Direct handling of CD claims	9/2019-2/2021	
<u>THE HARTFORD</u> Construction Defect Litigation Plus Claims Consultant-Remote Litigation Consultant and mentor to Core GL claim handlers	9/2013- 9/2019	
<u>MCLARENS INTERNATIONAL CLAIMS</u> Executive General Adjuster-Remote Direct handling of complex property claims over \$500,000	3/2013-8/2013	
6042 Garfield Avenue, Suite 313, Huntington Beach, CA 92646 Office (714) 960-1222 Cell (818) 209-6012 <u>jrobinson@litigationadjustersinc.com</u> <u>www.litigationadjustersinc.com</u>		

SCOTTSDALE INSURANCE COMPANY, Scottsdale, AZ	2006-2013
Regional Claims Manager	
Managed 5 complex property adjusters	

HORACE MANN INSURANCE COMPANY, Phoenix, AZ 2005-2006

Regional Property Claims Manager Department manager supervising and training staff of 5 adjusters

STATE OF TENNESSEEDEPARTMENT OF COMMERCE AND INSURANCE, Nashville, TN2000-2003Director, Fraud and Special InvestigationsDepartment leader setting policy, supervising and training 5 other detectives

INSURANCE RISK CONSULTANTS 1989-2000 Principal Claims expert and consultant-Remote

<u>COLORADO FARM BUREAU MUTUAL INSURANCE</u> CO, Denver, CO 1986-1989 Vice President of Claims Corporate leader managing 30 direct reports.

<u>COLORADO CASUALTY INSURANCE COMPANY</u>, Englewood, CO 1985-1986 *AVP of Claims* Corporate leader, reporting to CEO, building claims operation.

SPECIALIZED AREAS OF EXPERTISE AND TRAINING

- Claims Department management and budgeting control in home office supervising over 30
- personnel
- Directed SIU, large loss, agent's E & O, commercial auto, personal auto, CGL and all
- litigation
- Working knowledge of P & L statements (presented at annual board meetings)
- Engineering and forensic investigation fluent
- Trained in regulatory and compliance
- Trained in multiple claim systems
- General Contractor
- First Year Law school
- 1983-1988 commissioned deputy sheriff

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